

America's PrepareAthon! in Action: Serenity Hospice

[MUSIC]

Tracy McRaven: The shift of health care is moving from inpatient hospital areas to a lot of home care. So a lot of your staff is no longer getting these drills.

Sheryl Pierce: We had a nursing home that was hit by a tornado. They did not do shelter in place. They evacuated everyone. And since they'd never been through a drill, they had no list where they send the patients, here, here, there. They sent no medication sheets with them. But they're out here, and they have 120 to 200 patients and emergency preparedness wasn't happening.

Tracy: We had set up originally just to do a disaster drill in house, just our staff.

Sheryl: And we started doing our drills and taking our information out to our families because they're not served by anyone.

Tracy: So, after the America's PrepareAthon!SM with Serenity Hospice, the community is more prepared. We had floods that shut down several areas in our service area.

Sheryl: First major flood in 25 years. Our folks on both sides of the state line made all of their visits, were able to reroute stuff. We got supplies in. We kept going.

Tracy: We were able to provide full service to our patients as well as a lot of our home health. Our medical equipment companies were able to do that as well.

Sheryl: My greatest moment was seeing how smooth everything went during the real thing.

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